
Tutorial Memunculkan Submit Kapture



<https://sapexpress.kapturecrm.com/nui/login>



Pastikan masuk dengan WEBSITE
<https://sapexpress.kapturecrm.com/nui/login>



Welcome to Kapture CRM!

Kapture's all-in-one Customer Service platform has all the tools your teams need to deliver better and intelligent customer service.

LOGIN TO YOUR ACCOUNT

Email/UserName *

Password *

Log in

FORGOT PASSWORD?

No worries, click on forgot password button to reset.

SUBMIT Tidak Muncul Saat Dispose



Tickets



KM Portal



Availa...



Wahyuni, Satrio
w.satrio@sapx.co.id



Info

Information

10th Dec 2024, 01:21:10 pm ^

Kode Pelanggan

CGK092066 - GLOBAL MEDIKA SEHAT PT (COD)

AWB

IG24110312207

Cabang Asal

Jakarta (CGK)

Cabang Tujuan

SGU (SANGGAU)

Alamat Lengkap

MES PTP NO.07 JL. SUNGAI RINGIN DUSUN PEBA
WO DESA KAWAT KEC. TAYAN HILIR KAB. SANGGA
U KALIMANTAN BARAT , KAWAT, KEC. TAYAN HILI
R, KAB. SANGGAU, KALIMANTAN BARAT

No Handphone Penerima

6285821738599

Status Paket Terupdate

NA

Status Paket Saat Eskalasi

POD - Undelivered

AREA

KALNUSRA



Ticket Dispose



Remarks

Add remark

Disposition Type

Open

Callback



Is Callback Required

Information

SUBMIT





1. Klik di Profil Akun

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Is Callback Required

Information

SUBMIT



User Settings



Logout

Pilih Advanced



KM Portal



Availa...



Yusuf Andi



← User Settings

Profile

General

Sessions

Advanced

My Profile

EDIT /



Senior Manager

@sap-express.com

Personal Information

EDIT /

Name

Phone

Designation

Reporting To

City

Address

Admin

Email Signature

Account Details

RESET PASSWORD /

User Name

yusuf.andi@sap-express.com

Pilih Release Version

User Settings

Profile

General

Sessions

Advanced

Sync Events with Calenders

Google Calendar



Office365/Outlook Calendar



Clear Local Cached Data

RESET DATA

System Logs



VIEW SYSTEM LOGS

Release Version

Select build version

Stable Version



Developer Option



← User Settings

Profile

General

Sessions

Advanced

Sync Events with Calenders

Google Calendar



Office365/Outlook Calendar



Clear Local Cached Data

RESET DATA

System Logs



VIEW SYSTEM LOGS

Release Version

Select build version

Stable Version

Latest Version

Pilih Version Stable Version

NOTED

Jika sudah Stable Version namun masih ERROR, Rubah menjadi Latest Version

Proses Pergantian



KM Portal



Availa...



Loading app...

! Notification service has failed to connect. Permission is not granted. X

Latest v5.2.2-can.115adc021



10-12-2024 13:23:56 pm +07:00

Kapture Sudah Bisa di SUBMIT

**Tickets**

☎

🎓 KM Portal

🔔 × Availa...

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☰

⬅️ 📄 Info

Information10th Dec 2024, 01:24:02 pm ⬆️

Kode Pelanggan	AWB
SUB068222 - ARMETALINDO .PT	SJO1400187580194
Cabang Asal	Cabang Tujuan
SJO (SIDOARJO)	PKL (PEKALONGAN)
Alamat Lengkap	No Handphone Penerima
JL CEPIRING - GEMUH KM 1 NO 9 RT 10 RW 2 DES A CEPIRING KEC CEPIRING - KAB KENDAL	N/A
Status Paket Terupdate	Status Paket Saat Eskalasi
N/A	Incoming SMU
AREA	
JAWA-BALI	

+

Ticket Dispose

×

Remarks

Add remark

Disposition Type

Open

Callback

☐ Is Callback Required

Information

SUBMIT

Latest ↺ v5.2.2-can.115adc021

👤 10-12-2024 13:24:40 pm +07:00

Terima Kasih
